



IDOE: A&A Accounts

The Iowa Department of Education is providing access to the resources in FASTBridge Learning and Panorama Student Success through the IDOE's Portal. This secure site houses data and student information for all of Iowa's schools and requires that users setup an account in order to gain access to the system. Rights within the system are granted based on each user's role within the school district identified through our school information system.

Examine the scenarios below to determine your next steps to login to the IDOE Portal.

I know my username and password, and I can login to the portal...

- Login to the portal and look for FASTBridge Learning under MTSS on the navigation bar.
 - If MTSS is not one of the choices on the navigation bar, try to select your school from the dropdown in the top-right portion of the window.

I think I have an account, but I don't remember my username or I don't remember my password...

- Go to: <https://portal.ed.iowa.gov>
- Under A&A Account select *Forgot Password* or *Forgot ID* and follow the prompts to retrieve your information.
 - If you select *Forgot Password* you will be prompted to input your Account ID which is typically [first.last@iowaid](#)
 - You will then be prompted to answer baseline questions to retrieve your password.
 - If you do not recall the answers to your baseline questions, follow the link below the questions to reset your password.
 - If you select *Forgot ID* you will be prompted to input your email address.
 - If you have an account, your account ID will be sent to your email address.
 - If you don't have an account an error message will appear, and you will need to create a new account.

I need to create an A&A account...

- Go to: <https://portal.ed.iowa.gov>
- Under A&A Account select *Create An Account* and complete the registration process
- Use your district email when creating your account.
- [Create an Account directions](#)

Questions about your A&A account can be directed to Jeffery.Panek@dmschools.org or you can reach out directly to the IDOE at ed.portal@iowa.gov